Setting Up the Zoom Integration

Q: How much does the Zoom integration cost?

A: Nothing additional on pickAtime's part, but the integration does require a paid Zoom account (such as a school/education or enterprise account).

Q: Does it matter if I have a paid Zoom account?

A: Yes. A paid Zoom account is required for several reasons:

- **API and Authentication Requirements:** Connecting Zoom to an external scheduling platform like pickAtime requires administrative privileges and API access that are restricted on free-tier accounts.
- **Meeting Duration Limits:** Free Zoom accounts enforce a 40-minute time limit for meetings with three or more participants. A paid plan avoids unexpected meeting disconnections during conferences.
- **Host Management:** The account hosting the integration needs the appropriate licensing to manage multiple scheduled meetings without overlapping restrictions.

Q: Can I add my integration retroactively?

A: Yes, you can set up the integration after the event closes. Make sure you alert parents so they are aware. The links will be included in the Printable PDF within the Reminder email.

Q: It looks as if none of our Zoom meetings have a link. We set up our Zoom integration in Summer 2025. What happened?

A: You previously used the Server-to-Server integration with Zoom. This integration method has been deprecated.

We recommend setting up a new Admin Managed app integration. This can be completed in a few clicks, and once configured, meeting links will be generated automatically.

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