

Links

Which link should I give parents — the account-level scheduling link, or the event-specific link?

If you only have one open event: You can use either link — both will take parents to the same place. Use the **account-level** link, found under **Global Setup / Business / Account URL**.

If you have multiple open events: The account-level link will show parents **all** open events in a pull-down to choose from. The event-specific link takes parents directly to that one event — but if other events are also open, parents will still see the event table and can toggle to the others.

“ To direct parents to **only one event**, with no option to toggle to others, use the [Category Option](#) instead.

Customizing Your Account URL

1. Check the box "**Set Custom URL.**"
2. Enter your preferred text — this becomes the `XXX` portion of `https://pickatime.com/XXX`.

Example: Entering `myschool` creates `https://pickatime.com/myschool`.

“ New custom URLs take **5-10 minutes** to become active.

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