

Parent-Student Relationship File Error Messages

Could not find Parent with ID 'XX' or Student with ID 'YY', as this parent/student was not imported

This error indicates that the **ParentID** or **StudentID** listed in the **Parent-Student Relationship File** does not match any record in the imported **Parent File** or **Student File**.

Example:

- If the ParentID in the relationship file is 12345 but no parent with this ID exists in the Parent File, the system will flag this error.
- Similarly, if the StudentID is 67890 and it doesn't exist in the Student File, this error will appear.

How to Fix

1. Verify the Parent File - open the Parent File and confirm the ParentID XX exists and was correctly imported.
2. Verify the Student File - open the Student File and ensure the StudentID YY exists and was correctly imported.
3. Update the Relationship File - correct any mismatched or missing ParentIDs or StudentIDs in the Parent-Student Relationship File.
4. Re-import the corrected files - import the Parent File and Student File first, followed by the Parent-Student Relationship File.

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