Getting Started

Do I have to connect to the SKY API?

Yes. pickAtime now requires the **Blackbaud SKY API** for all Blackbaud integrations — legacy (non-SKY) integrations are no longer supported.

To use Blackbaud SSO and data imports, you must:

1. Install the **pickAtime application** from the Blackbaud Marketplace.
2. Connect your account to the **SKY API**.
3. Configure your **SSO settings**.

Why is there an SSO Login URL?

The **SSO Login URL** — found under **Global Setup / Business / Show Advanced Options / Single Sign On Options / Blackbaud** — is used when an **administrator's session expires**.

Rather than requiring admins to re-initiate SSO from scratch, pickAtime redirects them to this login page so they can quickly regain access.

I'm ready to test my event. Why can't I or our test parent access pickAtime from the Resource Tile?

This is usually an SSO configuration issue. Check the following:

- The **SKY API** integration is connected
- The **Resource Tile** has been configured correctly
- The **SSO URL** is correct
- The **Resource Tile** has been published
- Parents have **permission** to access the Resource Tile

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