Event Setup

Why are some of my time slots yellow?

Yellow time slots indicate that the scheduled time has already passed.

These slots:

- Are automatically hidden from participants
- Can no longer be booked
- Cannot be blocked

If the slots were created on the wrong date, you can delete them or move them to the correct date.

Future time slots appear in blue and remain available for booking and blocking.

Quick Reference

Issue	Solution
SKY Importer missing	Enable “Use SKY API, Importer”
No events available	Create a PTA Event
User has no access	Verify Blackbaud roles
Parents not reaching event	Verify SSO configuration
Blackbaud user not found	Verify matching User IDs
Daily sync emails	Disable Sync Notifications
Yellow time slots	Slots are in the past

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